

PEOPLE MOVER SmartCard Program Application



Official
Use
Only

Last Name												First Name												MI	

Street #				Street Name												Apartment			

City												State		Zip Code			

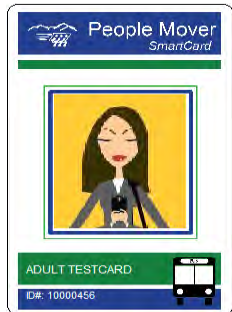
Date of Birth						Phone #									
Month		Day		Year		()		-			

Email Address																	

Reviewed By: _____
Date: _____

Smartcard Information & Usage Agreement

Tap & Go
When You Have
A Loaded Pass



Eligible

Duration: _____ Months

_____ Years

ID number: _____
Exp. Date: _____

I agree to the following conditions regarding use of a Public Transportation Department (PTD) Smart Card:

- 1.) **NOT TRANSFERABLE:** Smart Cards are not transferable and if presented by any person other than to whom it is issued, PTD will confiscate and destroy the card. If a Smart Card has been confiscated due to usage by any unauthorized party, with the Smart Card holder's knowledge, PTD has the right not to issue a replacement card. No exchanges or refunds.
- 2.) **PROPERTY OF PTD:** All Smart Cards are the property of PTD and must be presented upon use each time you board a PTD vehicle. This card must be surrendered upon request by a PTD employee.
- 3.) **LOST OR STOLEN SMART CARDS:** A replacement fee will be charged for each lost or stolen Smart Card. PTD reserves the right to limit the number of replacement Smart Cards. Without exception, each customer is limited to one (1) Smart Card balance transfer in twelve (12) months.
A Lost or stolen Smart Card can have the remaining balance transferred to a new Smart Card by:
 - Notifying the Customer Service Office in-person.
 - Presenting the receipt for the fare purchased and uploaded to the lost or stolen Smart Card.
 - Customer Service staff verifies fare receipt against PTD tracking log and documents Smart Card replacement information.
 - Paying the replacement fee for a new Smart Card.
- 4.) **DEFACED/DAMAGED SMART CARDS:** Smart Cards that are cracked, have photos or other information that is faded, missing, or scratched off will be considered invalid and subject to confiscation by PTD and replacement fee and remaining fare balances could apply. It is your responsibility to maintain the Smart Card ID in good and usable condition.
- 5.) **CODE OF CONDUCT:** The PTD Code of Conduct identified in Anchorage Municipal Code (AMC) 11.070.030 must be followed at all times.
- 6.) **BUS FARE:** The Smart Card ID is not a bus fare on its own. It is a reloadable storage media of a digital bus pass but does not by default come loaded with a bus fare. You must purchase and load applicable bus fare as identified in AMC 11.70.060 to use the Smart Card as a bus pass.

I understand that the information collected on this form will be kept confidential. I affirm that all information given is true and complete. I understand that fraud or abuse will result in confiscation of the SmartCard ID and termination of my eligibility of use.

X _____ Date _____