



Catholic  
**Social Services**

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# CSS Homelessness Programming

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## Adult Services

- Brother Francis Shelter (BFS)
- Complex Care (CC)
- 3<sup>rd</sup> Avenue Resource & Navigation Center (3RNC)

## Family Services

- Clare House (CH)
- Homeless Family Services (HFS)
- Supportive Family Services (SFS)

**Thank you for your partnership!**



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## Complex Care

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Moving our neighbors with medical complexities toward permanent stability

351 unique individuals have been enrolled at Complex Care since June of 2022

# A Snapshot of Complex Care's Impact

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- Complex Care works toward ending homelessness by answering a need in our community – accessible shelter for adults experiencing homelessness. Many who stay at Complex Care have difficulty thriving at other facilities that are not suited for their accessibility needs.
- Result of the facilitated planning process which addressed the community need for a more specialized shelters for specific subpopulations
- 10% Private - Individual Donations , 90% Public - CDBG-CV, Alcohol Tax, Mental Health Trust
- Have started 1115 Medicaid waiver services





## Complex Care's Impact Continued...

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- 40,280 bednights since June 2022
- 106,113 meals
- 1,460 rides to medical or housing appointments
- 119-day average LoS
- 91% of clients had a case plan in Q1
- 80 clients moved into housing
- Maintains positive relationship surrounding neighborhood and a Good Neighbor Agreement with the North Star Community Council - neighborhood rounds are conducted regularly.



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## Brother Francis Shelter

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Low-barrier shelter and supportive services for adults experiencing homelessness.

42,698 bednights provided for 868 individuals in the past year.

## A Snapshot of Brother Francis Shelter's Impact

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- Brother Francis Shelter is one of few low-barrier shelters in Anchorage
- BFS provides easy access to high quality services which are critical for people to move forward on their path to permanent stability.
- 96% report being treated with dignity and respect
- 91% report feeling safe at secure at BFS
- 78% report sleep as average, good, or excellent
- Revenue FY23: 42% Private – Mix of Individual Donations, Corporations, and Foundations, 58% Public – Alcohol Tax, HSCMG (Mix of State and Muni), AHD, BHAP





## Brother Francis Shelter's Impact Continued...

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- BFS Housing Data: Nov 22 – Oct 23
  - 68 guests housed
    - 38 housed in Anchorage
    - 30 relocations to family/friends
- Medical Services:
  - Avg 123 clinic visits per month in CY23
  - 133 served in Medical Respite
- Case Management, Employment Resources, etc.
- Maintains good neighborhood relations and a Good Neighbor Agreement with Fairview Community Council.





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## 3<sup>rd</sup> Avenue Resource & Navigation Center

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Increasing connection and accessibility of services for adults experiencing homelessness.

3,174 people have been served 18,421 times by 3<sup>rd</sup> Avenue since its opening February this year.



## A Snapshot of 3RNC's Impact

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- 100 – 120 clients daily through the summer, slight decrease in winter
- 4,774 showers
- 1,095 computer sign outs
- 278 Coordinated Entry Assessments and updates
- Of the 1,476 (46%) of clients who met with a Navigator, 70% reported literal homelessness - 56% reported unsheltered homelessness.
- Top 3 navigation services at 3RNC:
  1. Housing help
  2. Transportation support
  3. Shelter Navigation

# 3RNC's Impact Continued...

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- 726 partner events, 47 distinct partnerships - providers from across Anchorage working together to end homelessness.
- 1,426 clients met with partners 3,126 times
  - 1) Affordable Connectivity Program
  - 2) Food Bank of Alaska
  - 3) Partners for Progress
- Revenue FY23: 65% Private - Rasmuson Foundation, 35% Public - Alcohol Tax





**Thank you!**

Any partners interested in  
working with clients at 3RNC is  
encouraged to reach out to:

David Rittenberg  
[drittenberg@cssalaska.org](mailto:drittenberg@cssalaska.org)

907-222-7388 X605

907-744-9329